

## AWARDS, ACCOLADES AND ASSOCIATIONS

### 2024

TripAdvisor Travelers' Choice Awards - Voted No. 5 in Best Luxury Hotels in the UK

TripAdvisor Travelers' Choice Awards - Voted No. 9 in Top Hotels in the UK

### 2023

SquareMeal - Silver Award

Afternoon Tea Awards - Award of Excellence

### 2022

Forbes Travel Guide - Retained prestigious Five-Star rating

U.S. News - Voted No.1 Best Hotel in London and England

U.S. News - Voted No.3 Best Hotel in Europe

### 2021

Condé Nast Traveller Readers' Choice Awards – Voted No.5 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No.5 in the Top 10 London City Hotels

TripAdvisor Travellers' Choice Awards – Voted one of the 'Top 25 Hotels' in the UK & Channel Islands

### 2020

One of the first hotels to become Sharecare Health Security VERIFIED® with Forbes Travel Guide

Condé Nast Traveler Readers' Choice Awards – Voted No. 11 in Top 40 Hotels in London

Tripadvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Luxury Hotels in the UK

Tripadvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in the UK

Tripadvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels for Service in the UK

Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 London City Hotels

Travel + Leisure 'World's Best' Awards - Voted No. 7 in Top 15 European City Hotels-

Travel + Leisure 'World's Best' Awards - Top 100 Hotels in the World

Forbes Travel Guide – Awarded Five Stars

### 2019

The Caterer Hotel Cateys - Housekeeper of the Year: Tzveta Ivanova

TripSavvy Editors' Choice Awards Winner – Best for History Buffs

Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 40 Hotels in London

Afternoon Tea Awards - 'Highly Commended' Awards of Excellence

Travel + Leisure 'World's Best' Awards – Voted No. 2 in Top 10 City Hotels in London

Travel + Leisure 'World's Best' Awards – Voted No. 3 in Top 10 City Hotels in Europe

TripAdvisor Travellers' Choice Awards – Voted No. 5 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in the UK

Best Loved Hotel Awards – Awarded The Extra Mile for Best Customer Service

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### 2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 4 in the Top 40 Hotels in the United Kingdom

U.S. News & World Report Best Hotels - Ranked No. 3 in London

U.S. News & World Report Best Hotels - Ranked No. 3 in England

TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK

U.S. News & World Report Best Hotels - Ranked No. 3 in London

U.S. News & World Report Best Hotels - Ranked No. 3 in England

U.S. News & World Report Best Hotels - Ranked No. 20 in Europe

### 2017

Best Loved Hotel Awards – Awarded The Extra Mile for Customer Service

Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards – Voted No. 2 Best Hotel in London

Travel + Leisure 'World's Best' Awards – Voted No. 3 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards – Voted No. 56 Top 100 Hotels in the World

TripExpert – Awarded an Experts' Choice Award

TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 7 Best Service in UK

### 2016

Best Loved Hotels Awards – Voted Best Hotel in London

Condé Nast Traveler Readers' Choice Awards - Voted No. 8 Top Hotels in London

Travel + Leisure 'World's Best' Awards Voted No. 2 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards Voted No. 2 Best Hotels in London

Forbes Travel Guide – Awarded Four Stars

TripAdvisor Travellers' Choice Awards Voted No. 2 Top 25 Hotels in the UK