



THE  
RED CARNATION  
HOTEL COLLECTION

UNIQUE EXPERIENCES





## TO OUR TRAVEL PARTNERS

We are excited to present a curated collection of unique and immersive experiences across The Red Carnation Hotel Collection.

Designed to captivate and inspire your clients, these exclusive offerings not only enhance their stay but also provide you with a fantastic commission opportunity of 10%.

This brochure highlights just a small selection of the exceptional experiences we offer, with new opportunities continually being added by our dedicated teams. Click the links throughout to explore our website and discover the full and most up-to-date range of unforgettable moments available.

Dive in to discover how you can elevate your clients' journeys with unforgettable moments tailored just for them.

[DISCOVER OUR EXPERIENCES](#)







# THE MILESTONE HOTEL & RESIDENCES

## PRIVATE RECITAL BY THE ROYAL PHILHARMONIC ORCHESTRA

Elevate your suite stay with an exclusive performance by the Royal Philharmonic Orchestra. Watch as a solo harpist or string trio serenades you with your favourite songs, creating an intimate musical experience within the elegance of your room.

## A SPARKLING ROYAL EXPERIENCE

Enjoy a private visit to Kensington Palace, with a VIP session at a royal heritage jeweller and an after-hours tour of the Crown Jewels at the Tower of London. Begin with a champagne reception in The Jewel House, followed by a private viewing of these historical treasures.

## SECRETS OF THE ROYAL ALBERT HALL

Uncover the captivating story behind the Royal Albert Hall, including a royal love story that almost prevented its creation, on a guided tour.

[DISCOVER MORE UNIQUE EXPERIENCES](#)



## THE RUBENS AT THE PALACE

### THE BEEF WELLINGTON EXPERIENCE

Guided by Executive Chef Ben Kelliher, join a chef-led, private one-hour cooking session to master the art of Beef Wellington. Savour a glass of champagne and canapés, then enjoy a three-course meal with your crafted Wellington as the main dish.

### GOLDEN TIPS TEA

This rare tea is produced in the highlands of Sri Lanka and is skilfully handpicked at sunset. With white-glove service, this delicate tea is weighed with precision at The Rubens using golden scales; each tip is placed into the silver teapot individually with golden tweezers.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# THE EGERTON HOUSE HOTEL

## CHELSEA AND KENSINGTON WALKING TOUR

Join Emma Matthews on a local walking tour around The Royal Borough of Kensington and Chelsea. A qualified Blue Badge Guide, Emma offers walking tours across the city as well as London's most popular museums. There is nobody better equipped to accompany around some of the hidden treasures of a borough exuding culture and history.

## MARTINI MASTERCLASS

Our Martini Masterclass, led by our talented bar team, is the perfect dose of informative and enjoyable (not to mention delicious). Commencing with an introduction to this beloved cocktail, our Bar Manager, Sahbi, will begin by explaining the history and origins of the martini. You will learn a little bit about his own background and discover his top tips to make the perfect martini yourself. There will then be the opportunity to taste the magnificent martini creations, curated using homemade syrups, and enjoy a selection of delicate, seasonal canapés created by our talented Head Chef, David.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





## HOTEL 41

### A ROYAL PICNIC IN THE PARK

Savour a luxurious picnic with Hotel 41's Royal Hamper in St. James' Park, complete with gourmet sandwiches and artisanal pastries. Available June through September, weather permitting.

### A NIGHT UNDER THE STARS

Revel in a starlit view with a stay in the penthouse Conservatory Suite, featuring a glass roof for an enchanting skyward perspective.

[DISCOVER MORE UNIQUE EXPERIENCES](#)



# THE CHESTERFIELD MAYFAIR

## MAYFAIR WOMEN IN ART TOUR

Led by art expert Maeve Doyle, this inspiring tour dives into Mayfair's vibrant art world with a spotlight on women's contributions. Meet gallery representatives and explore diverse roles in the industry, from artist and gallerist to auction house and critic. Celebrating women-owned and operated, this experience offers empowering insights into the achievements of women across the art world.

## INTERACTIVE TEA MASTERCLASS

Discover the art of tea with The Tea Makers of London, exploring its rich history and learning essential brewing tips. Enjoy the chance to brew and taste five premium loose-leaf teas, complemented by homemade scones with jam and clotted cream. Leave with a gift and booklet to continue your tea journey at home.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# THE MONTAGUE ON THE GARDENS

## COOKING MASTERCLASS WITH LE CORDON BLEU

Guests at The Montague can indulge in a culinary experience led by a Le Cordon Bleu chef. Choose from three immersive classes, each revealing the secrets behind crafting exceptional cuisine in partnership with this world-renowned institute.

## EXCLUSIVE BRITISH MUSEUM TOURS

Guests of The Montague on the Gardens enjoy privileged access to the British Museum with exclusive, expertly curated tours before public hours. Discover world-renowned collections in private or opt for an out-of-hours tour to explore the historic halls in the intimate company of your group alone, creating an unforgettable museum experience.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





## 100 PRINCES STREET

### CREATE A BESPOKE SCENT

In collaboration with Kingdom Scotland, Scotland's first luxury perfume house, 100 Princes Street offers guests the opportunity to craft a personalised fragrance. Known for its artisan, unisex scents inspired by the Scottish landscape, Kingdom Scotland uses only the finest ingredients, with every bottle crafted, bottled, and numbered in Edinburgh. For a truly unique experience, guests can enjoy an intimate scent consultation with founder Imogen Russon-Taylor, who will create a bespoke fragrance exclusively for them.

### DESIGN AND ORDER

#### A CUSTOM SCOTTISH KILT

Experience the art of traditional kilt-making with Matilde and Jonathan, skilled artisans reviving this iconic Scottish craft. In their studio or in your suite at 100 Princes Street, you'll be involved in each step of the process—from selecting your tartan and leather straps to designing the pleat pattern. Crafted with locally sourced materials, every detail of your custom kilt is authentically Scottish. This handmade piece offers a timeless and meaningful memento of your visit to Edinburgh.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# ASHFORD CASTLE

## BLÁS

Savour an intimate wine tasting with Head Sommelier Paul Fogerty, followed by a five-course meal at Stanley's, crafted by Executive Chef Liam Finnegan and our Global Director of Chocolate and Pâtisserie, Paula Stakelum, highlighting fresh, seasonal ingredients.

## CULTURAL EXPERIENCES IN IRELAND

Immerse yourself in a curated collection of sustainable Irish experiences designed to inspire awe and positive change. Our range of exclusive experiences, centred around Irish food, indigenous craft, music and

storytelling, and the real Connemara, offer a rare chance to meet the torchbearers of Irish culture. Support local artists and artisans while engaging with authentic traditions that celebrate Ireland's heritage.

## ESTATE EXPERIENCES AND ACTIVITIES

Set on a stunning 350-acre estate, Ashford offers an array of activities for every taste. Enjoy classic country pursuits like horse riding, fishing, falconry, and shooting, or opt for modern activities like golf and cycling. Our dedicated Activity Coordinators are always available to guide you and tailor the perfect itinerary.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# THE LODGE AT ASHFORD CASTLE

## ESTATE EXPERIENCES AND ACTIVITIES

Set on the same stunning 350-acre estate as Ashford Castle, The Lodge at Ashford offers an array of activities for every taste.

Enjoy classic country pursuits like horse riding, fishing, falconry, and shooting, or opt for modern activities like golf and cycling. Our dedicated Activity Coordinators are always available to guide you and tailor the perfect itinerary.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# HOTEL D'ANGLETERRE

## EXPLORE MEDIEVAL GRUYÈRES

Visit the medieval village of Gruyères, where you'll enjoy a cheese fondue or fresh raspberries with local double cream. For a longer journey, visit the Charlie Chaplin Museum or the Cailler Chocolate Factory.

## WATCHMAKING WORKSHOP

Craft your own timepiece at the Initium Workshop in Geneva, where you'll select components, learn about watchmaking, and leave with a custom-built watch.

## TEA ON LAKE GENEVA

Set sail on Lake Geneva with a private cruise, afternoon tea, and Champagne. Relax on deck or take a dip in the lake.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# XIGERA SAFARI LODGE

## HELICOPTER SAFARI

Soar above Xigera for a breathtaking aerial view that reveals the true beauty and vastness of the landscape. This unique helicopter safari offers an unparalleled perspective, allowing you to fully appreciate the stunning scenery and wildlife from above.

## THE BAOBAB TREEHOUSE

Discover the wilderness of the Okavango Delta from our secluded Baobab Treehouse, an enchanting escape a kilometre from the main lodge.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





## THE OYSTER BOX

### THE CHEF'S TABLE

Savour a unique culinary experience at the Chef's Table, with a tour of the kitchen and a five-course wine-paired feast prepared by the Executive Chef and their team.

### CURRY MASTERCLASS

Work alongside the talented chefs behind our renowned Oyster Box Curry Buffet and get first hand insight into the secrets of our dishes. This unique opportunity is available for lunch or dinner, and includes a tour of the kitchen, lessons on traditional and modern Indian cooking techniques, and ends with a Curry Buffet meal. You will also receive an Oyster Box gift and recipe pack to take home so that you can continue to recreate the magical flavours of the Curry Buffet.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# BUSHMANS KLOOF WILDERNESS RESERVE & RETREAT

## COSMIC FOLKLORE EXPERIENCE

Enjoy a nightcap under the stars with a guided exploration of constellations, folklore, and cultural spirituality.

## ROCK ART & HERITAGE

This National Heritage Site protects over 130 ancient rock art sites across 7,500 hectares, showcasing art dating back 10,000 years.

[DISCOVER MORE UNIQUE EXPERIENCES](#)





# THE TWELVE APOSTLES HOTEL & SPA

## THE ART OF FLIGHT

Marvel at views from a helicopter over the Atlantic Seaboard, followed by Tea by the Sea or a scenic picnic.

## BESPOKE FRAGRANCE WORKSHOP

Create your own signature scent at Perfume Prive in the Franschhoek winelands.

## HOT AIR BALLOON

### OVER CAPE WINELANDS

Drift over vineyards as dawn light bathes the landscape, with views spanning from the Atlantic Ocean to the Drakenstein Mountains.

[DISCOVER MORE UNIQUE EXPERIENCES](#)



# BOOKING & INVOICING

To ensure a seamless process for booking and invoicing commissionable experiences across Red Carnation Hotels, please follow the below steps to ensure accuracy, clear communication, proper commission tracking, and invoice processing.

## 1) SELECT AND BOOK

Choose your preferred experience(s) at any Red Carnation Hotel property. Follow the booking instructions outlined on the property's website to confirm each experience.

## 2) COMMISSION DETAILS

Travel advisors are entitled to a 10% commission on eligible experiences booked directly with the hotel. Please note:

- This excludes standard afternoon tea and select non-commissionable offerings.
- Third-party bookings are not eligible for commission.

## 3) SUBMIT AN INVOICE

Once the booking is confirmed, please submit an invoice to the hotel.

The invoice must include:

- The property name.
  - The date and details of the experience(s) booked.
  - The client's name (for reference, if applicable).
  - The total amount owed.
- Address to the "Front of House Manager" via the hotel email address – see below.

## 4) PAYMENT OF COMMISSION

Your commission will be processed after the client has redeemed the booked experience.

Please allow up to 30 days for payment processing.

### ADDITIONAL NOTES:

- Commission applies only to published experiences that are prepaid in full.
- Additional purchases or on-site add-ons (e.g. drinks or enhancements) are not commissionable.



# CONTACT US

Please address your email & invoice for the attention of the Front of House Manager at the relevant hotel.

## THE UK

Hotel 41 [↗](#)

The Rubens at the Palace [↗](#)

The Chesterfield Mayfair [↗](#)

The Montague on the Gardens [↗](#)

The Milestone Hotel & Residences [↗](#)

The Egerton House Hotel [↗](#)

100 Princes Street [↗](#)

## IRELAND

Ashford Castle [↗](#)

The Lodge at Ashford Castle [↗](#)

## SWITZERLAND

Hotel d'Angleterre [↗](#)

## AFRICA

Xigera Safari Lodge [↗](#)

The Twelve Apostles Hotel & Spa [↗](#)

Bushmans Kloof Wilderness Reserve & Retreat [↗](#)

The Oyster Box [↗](#)

