

100

PRINCES STREET

EDINBURGH

Dear Guest,

Thank you for choosing to stay with us at 100 Princes Street, your home away from home. We are very much looking forward to welcoming you.

In order to ensure we arrange the correct bedding in your room, please kindly share in advance the weight and height of your dog(s). All dogs under 23 kilograms in weight and under 24 inches in height are suitable for our accommodations at 100 Princes Street. During your stay with us we will provide a comfortable dog bed, fluffy towels, food and water bowls, and a treat for our V.I.P. (Very Important Pets).

We would be delighted to assist with arranging your pet's food requirements whilst staying with us. This will be charged at an additional fee which we are happy to discuss with you. Alternatively, should you prefer to bring your pet's choice of food with you, we can assist with storing food whilst you are with us.

Please be aware that when bringing a dog to stay at 100 Princes Street, there will be a supplement charged at £50.00 per dog, per night.

We are pleased to have you and your dog as our guests at 100 Princes Street. For your convenience, we have outlined a few simple guidelines that will help ensure the safety and solitude of yourself and our other guests whilst visiting our hotel.

- Due to potential noise disturbances to other guests, such as barking, we ask that pets are not left unattended in guestrooms. Any disturbance must be curtailed to safeguard all our guests' rights to privacy and a peaceful stay.
- A dog sitter is available upon request, with 48 hours' notice required and payment being made directly to the sitter. Should you need assistance in securing this service or in obtaining pet supplies please contact our Guest Experiences Team on 03330 15 100 1 or email questexperiences@100princes-street.com.
- When outside your guestroom, pets must be on a leash with a maximum length of 6ft.
- You are responsible for cleaning up after your dog whilst on hotel property or in the immediate vicinity, such as outside the hotel's entrance.

You are responsible for any and all property damage and/or personal injuries resulting from your pet. You must further agree to indemnify and hold harmless the hotel, its owners, and its operators for all liability and damage suffered as a result of your pet. The hotel reserves the right to charge your account an amount commensurate to the cost of such damage, and it will be withheld from the damage deposit amount of £500.00

This amount will be posted to your invoice, as a pet security deposit, and refunded or credited to your account following a room inspection upon departure. We invite you to attend this inspection. Should a charge be made against this security deposit you agree that you will not dispute the charges posted to your credit card. Please be aware that these policies are stated to protect both parties, and in no way are a reflection on our desire to host your pet. Should you have any questions or need clarification on these policies, please do not hesitate to contact Reception.

We genuinely thank you for selecting 100 Princes Street, and we hope your stay with us is enjoyable. Please let us know if there is anything we can do to make your stay more pleasurable and we look forward to providing you with an outstanding experience as a guest of 100 Princes Street.

Yours sincerely,

Laura Jamieson
General Manager

Please confirm that you have read and accepted these agreed manners with respect to your pet's behaviour, and return this form 7 days prior to arrival.

Name

Signature

Date