

We are pleased to have you and your pet as our guest at The Lodge at Ashford Castle. For your convenience, we have outlined a few simple guidelines.

We require the breed and sizes of all dogs at the time of booking. For the duration of your stay we will provide a comfy dog bed, fluffy towels & water bowls along with a treat for your V.I.P (Very Important Pet).

Please feel free to bring your own food. We also have an exclusive dog and cat menu available through our kitchen.

**There is an additional charge of €25 per dog, per day. On arrival, a security deposit of €500 is required, to guarantee the condition of the guest bedroom. This security deposit is separate to any pre-payment or deposits on the hotel booking.**

- Due to potential noise disturbances to other guests, such as barking, we ask that pets are not to be left unattended in guestrooms. Any disturbance must be curtailed to safeguard all our guest's rights to privacy and a peaceful stay.
- Should you need assistance in securing a pet sitter, please contact our team on [reception@thelodgeac.com](mailto:reception@thelodgeac.com) or +353 94 954 5400. Please allow sufficient lead-time for us to make the proper arrangements on your behalf.
- Pet Sitting costs €15 per hour, on a minimum 3-hour basis, for up to 2 dogs. *(If you only utilize for 1 hour, the €45 is still due)*
- Regretfully, local regulations prohibit the presence of pets in any dining, bar or lounge venues. However, The Gallery on the ground floor, by our Quay Bar, offers dog friendly seating for all meals over your stay including breakfast.
- Pets must always be well controlled and on a leash with a maximum length of 6ft for the security and comfort of all guests at the hotel.
- Access to The Walled Gardens and crossing the Ashford Castle bridge with your dog, may be restricted over your stay due to Falconry and Irish Wolfhound Walks taking place from 8am to 5pm daily.
- You are responsible for cleaning up after your pet both in the hotel courtyard and on Ashford Estate

#### **Agreement:**

You are responsible for all property damage and/or personal injuries resulting from your pet.

You must further agree to indemnify and hold harmless the hotel, its owners and its operators from all liability and damage suffered because of your pet. The hotel reserves the right to change your account an amount commensurate to the cost of such damage, and it will be withheld from the damage deposit amount of €500.00

This amount will be posted to your hotel folio, as a pet security deposit, and refunded or credited to your account following a room inspection upon departure.

We invite you to attend this inspection.

Should a charge be made against this security deposit, you agree that you will not dispute the charges posted to your credit card. Please be aware that these policies are stated to protect both parties, and in no way are a reflection of our desire to host your pet.

Should you have any questions, or need clarification on these policies, please do not hesitate to contact the Duty Manager.

We require the weight, breed and height of your dogs which enables us to choose the correct dog bedding to place in your room. All dogs under 50 pounds in weight and under 24 inches in height are suitable for our accommodation.

Please note that there is a maximum number of 2 dogs per room.

**Aggressive and restricted breeds in Ireland are not permitted in the hotel. If you have any questions about whether your dog will be permitted, please call us directly.**

These breeds include American Pit Bull Terrier, English Bull Terrier, Staffordshire, Bull Terrier, Bull Mastiff, Dobermann Pinscher, German Shepherd (Alsatian), Rhodesian Ridgeback, Rottweiler, Japanese Akita, Japanese Tosa, Bandog.

We genuinely thank you for selecting The Lodge at Ashford Castle, and we hope your stay with us is enjoyable.

Yours Sincerely,

**The Lodge at Ashford Castle**

*Please confirm that you have read and accepted these agreed manners with respect to your pet's behaviour.*

Name & Signature

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Date:        /        /        Room Number