



Dear Guest,

We are pleased to have you and your pet as our guests at The Chesterfield Mayfair, and as a service to you, we have outlined a few simple guidelines that will help ensure the safety and solitude of yourself and our other guests whilst visiting our hotel.

- Due to potential noise disturbances to other guests, such as barking, we ask that pets not be left unattended in guest's rooms. Any disturbance must be curtailed to safeguard all of our guests' rights to privacy and peaceful stay.
- Should you need assistance in securing a pet sitter or in obtaining pet supplies, please contact our Concierge at extension 6062. Please allow sufficient lead time in order for us to make the proper arrangements on your behalf.
- For your pet's pleasure and your assistance, we have a pet room service menu available in the room.
- When outside of your guest room, pets must be kept on a leash.
- You are responsible for cleaning up after your pet whilst on hotel property or in the immediate vicinity, such as outside the hotel's entrance.
- Please contact the hotel's housekeeping services at extension 6063 to co-ordinate daily maid service. It is often far more convenient for you and your pet to have daily maid service arranged whilst you and your pet are out of the room.

A daily fee of £50.00 will be added to any reservation that includes a pet. You are responsible for any and all property damage and/or personal injuries resulting from your pet. You must agree to indemnify and hold harmless the hotel, its owners, and its operators from all liability and damage suffered as a result of your pet. The hotel reserves the right to charge your account any additional amount commensurate to the cost of such damage. Following a room inspection on departure, which we invite you to attend, should a further charge be necessary you agree that you will not dispute the charges that will be debited from your credit card. Please be aware that these policies are stated to protect both parties, and are in no way a reflection of our desire to host your pet.

Should you have any questions, or need clarification on these policies, please do not hesitate to contact the manager on duty on extension 6054.

We thank you for selecting The Chesterfield Mayfair whilst visiting London and we hope your stay with us is an enjoyable one. Please let us know if there is anything we can do to make your stay more pleasurable.

Yours sincerely,

Adam Lake
General Manager

Please confirm that you have read and accepted these agreed manners with respect to your dog's behaviour.

Name

Signature

Date