

## Dear Guest,

We are pleased to welcome you and your pet as our guests to Summer Lodge Country House Hotel & Restaurant. As a service to you, we have outlined a few simple guidelines that will help ensure the safety of yourself and our other guests whilst you are visiting Summer Lodge.

- Dogs and cats are welcome to stay at Summer Lodge for a supplement of £25.00 per pet, per day. This price
  includes a bed, towels, food and water bowls, and pet treats.
- Pets are welcome to stay in bedrooms in the Coach House, Ivy Cottage, Summer Lane Cottages, and the Garden Suite.
- All bedrooms can accommodate a maximum of 2 dogs.
- If you are bringing a dog larger than a labrador retriever, please contact the hotel to make sure your room is suitable.
- Due to potential noise disturbances to other guests, such as barking, we ask that dog owners discuss the times your dog may be left unattended in the hotel room with the Manager on Duty. Any disturbance must be curtailed to safeguard all our guests' rights to privacy and a peaceful stay.
- When outside of your room, dogs must be kept on a lead at all times.
- You are responsible for cleaning up after your dog/pet whilst at the hotel or in the immediate vicinity, such as outside the hotel's gardens.
- During your stay with us, please contact Reception to co-ordinate daily housekeeping service. It is often far
  more convenient for you and your dog/pet to have daily housekeeping service arranged whist you and your
  dog/pet are out of the room.
- We have a lovely Whisky Bar where dogs/pets are most welcome to join you for drinks and if you wish to dine with your dog(s)/pet(s) we can happily prepare a table in the bar for you (subject to availability). Unfortunately, the Dining Room, Spa and the Drawing Room are pet-free areas.
- We have a sister property, The Acorn Inn, which is a two-minute walk from the hotel. They have tables in the bar, restaurant, and a small lounge, all of which are dog friendly. You can find more information on the Acorn Inn at <a href="https://www.acorn-inn.co.uk">https://www.acorn-inn.co.uk</a>.
- Regrettably, we are unable to provide a pet-sitting service at our property.

Please be aware that you are responsible for any and all property damage and/or personal injuries resulting from your dog/pet. You must further agree to indemnify and hold blameless the hotel, its owners and its operators from all liability and damage suffered as a result of your dog. The hotel reserves the right to charge your account an amount commensurate to the cost of such damage.

A room inspection will take place prior to check-out, and you are welcome to attend this inspection. Should a charge be necessary, you agree that you will not dispute the charges posted to your credit card. Please be aware that these policies are stated to protect both parties, and in no way are a reflection on our desire to host your dog/pet. Should you have any questions, or need clarification on these policies, please do not hesitate to contact us on <a href="mailto:summerlodge@rchmail.com">summerlodge@rchmail.com</a>.

We thank you for selecting Summer Lodge whilst visiting Dorset, and we hope your stay with us is enjoyable. Please let us know if there is anything we can do to make your stay more pleasurable, and we look forward to providing you and your four-legged friend(s) with an outstanding experience as our guests.

We look forward to welcoming you both to Summer Lodge.

Yours sincerely,

Alex and Jack Mackenzie General Managers





Please confirm that you have read and accepted these agreed manners with respect to your dog's behaviour.			
Name	Signature		Date