



AWARDS, ACCOLADES AND ASSOCIATIONS

2025

La Liste's Top Hotels in the UK - scoring 95%
Forbes Travel Guide - Achieved prestigious Four-Star rating

2024

Travel + Leisure World's Best Awards - Voted no. 7 in the 10 Best Hotels in London
TripAdvisor Travelers' Choice Awards - Voted No. 5 in Best Luxury Hotels in the UK
TripAdvisor Travelers' Choice Awards - Voted No. 9 in Top Hotels in the UK
Forbes Travel Guide - Retained prestigious Five-Star rating

2023

SquareMeal - Silver Award
Afternoon Tea Awards - Award of Excellence

2022

Forbes Travel Guide - Retained prestigious Five-Star rating
U.S. News - Voted No.1 Best Hotel in London and England
U.S. News - Voted No.3 Best Hotel in Europe

2021

Condé Nast Traveller Readers' Choice Awards - Voted No. 5 in the Top 40 Hotels in London
Travel + Leisure 'World's Best' Awards - Voted No. 5 in the Top 10 London City Hotels
TripAdvisor Travellers' Choice Awards - Voted one of the 'Top 25 Hotels' in the UK & Channel Islands

2020

One of the first hotels to become Sharecare Health Security VERIFIED® with Forbes Travel Guide
Condé Nast Traveler Readers' Choice Awards - Voted No. 11 in Top 40 Hotels in London
Tripadvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Luxury Hotels in the UK
Tripadvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in the UK
Tripadvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels for Service in the UK
Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 London City Hotels
Travel + Leisure 'World's Best' Awards - Voted No. 7 in Top 15 European City Hotels-
Travel + Leisure 'World's Best' Awards - Top 100 Hotels in the World
Forbes Travel Guide - Awarded Five Stars

The Milestone Hotel *& Residences*



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2019

The Caterer Hotel Cateys - Housekeeper of the Year: Tzveta Ivanova
TripSavvy Editors' Choice Awards Winner – Best for History Buffs
Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 40 Hotels in London
Afternoon Tea Awards - 'Highly Commended' Awards of Excellence
Travel + Leisure 'World's Best' Awards – Voted No. 2 in Top 10 City Hotels in London
Travel + Leisure 'World's Best' Awards – Voted No. 3 in Top 10 City Hotels in Europe
TripAdvisor Travellers' Choice Awards – Voted No. 5 Top Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in the UK
Best Loved Hotel Awards – Awarded The Extra Mile for Best Customer Service

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 4 in the Top 40 Hotels in the UK
U.S. News & World Report Best Hotels - Ranked No. 3 in London
U.S. News & World Report Best Hotels - Ranked No. 3 in England
TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK
TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World
TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in the UK
TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK
U.S. News & World Report Best Hotels - Ranked No. 3 in London
U.S. News & World Report Best Hotels - Ranked No. 3 in England
U.S. News & World Report Best Hotels - Ranked No. 20 in Europe

2017

Best Loved Hotel Awards – Awarded The Extra Mile for Customer Service
Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 40 Hotels in London
Travel + Leisure 'World's Best' Awards – Voted No. 2 Best Hotel in London
Travel + Leisure 'World's Best' Awards – Voted No. 3 Best City Hotel in Europe
Travel + Leisure 'World's Best' Awards – Voted No. 56 Top 100 Hotels in the World
TripExpert – Awarded an Experts' Choice Award
TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 7 Best Service in UK

2016

Best Loved Hotels Awards – Voted Best Hotel in London
Condé Nast Traveler Readers' Choice Awards - Voted No. 8 Top Hotels in London
Travel + Leisure 'World's Best' Awards Voted No. 2 Best City Hotel in Europe
Travel + Leisure 'World's Best' Awards Voted No. 2 Best Hotels in London
Forbes Travel Guide – Awarded Four Stars
TripAdvisor Travellers' Choice Awards Voted No. 2 Top 25 Hotels in the UK