



Dear Guest,

We are pleased to welcome you and your dog as our guests at Hotel 41. As a service to you, we have outlined a few simple guidelines that will help ensure the safety and solitude of yourself and our other guests whilst visiting Hotel 41.

- Due to potential noise disturbances to other guests, such as barking, we ask that dog owners discuss the times your dog may be left unattended in the hotel room with the Duty Manager. Any disturbance must be curtailed to safeguard all our guests' rights to privacy and a peaceful stay.
- Should you need assistance in securing a dog sitter/walker or in obtaining dog supplies, please contact the Guest Experience Team on 41experience@rchmail.com. Please allow sufficient lead-time in order for us to make the arrangements on your behalf.
- For your dog's pleasure and your assistance, we have a dog room service menu available.
- When outside of your room, dogs must be kept on a lead.
- You are responsible for cleaning up after your dog whilst on hotel property or in the immediate vicinity, such as outside the hotel's entrance.
- During your stay with us, please contact Reception to co-ordinate daily maid service. It is often far more convenient for you and your dog to have daily maid service arranged whilst you and your dog are out of the room.

Please be aware that you are responsible for any and all property damage and/or personal injuries resulting from your dog. You must further agree to indemnify and hold harmless the hotel, its owners, and its operators from all liability and damage suffered as a result of your dog. The hotel reserves the right to charge your account an amount commensurate to the cost of such damage.

A room inspection will take place prior to check-out, and you are welcome to attend this inspection. Should a charge be necessary, you agree that you will not dispute the charges posted to your credit card. Please be aware that these policies are stated to protect both parties, and in no way are a reflection of our desire to host your dog. Should you have any questions, or need clarification on these policies, please do not hesitate to contact us at book41@rchmail.com.

As mentioned prior to booking there is an additional charge of £50 per night for guests bringing pets.

In the unlikely event of damages caused to any hotel property and/or personal injuries resulting from your pet, the hotel reserves the right to charge your account an amount commensurate to the cost of such damage, and it will be withheld from the damage deposit of £500.00. We would further ask you to agree to indemnify and hold harmless the hotel, its owners, and its operators from all liability and damage suffered as a result of your pet.

We genuinely thank you for selecting Hotel 41 whilst visiting London, and we hope your stay with us is enjoyable. Please let us know if there is anything we can do to make your stay more pleasurable, and we look forward to providing you and your dog with an outstanding experience as our guest.

Yours sincerely,

Adele Coetzee
Hotel Manager

Please confirm that you have read and accepted these agreed manners with respect to your dog's behaviour.

Name

Signature

Date